QUALITY POLICY

ANAGRAM-ESIC, S.L. is a company dedicated to the design and management of clinical research projects with medication and medical devices.

Our areas of activity are the following:

- **Clinical trials with medication and medical devices**
- **Consultation** services for the planning, design and management of projects and strategic planning.

Our mission is to be an innovative CRO, that assists small and medium-sized pharmaceutical and medical device companies in bringing their products to the market. Our main objectives are to achieve the highest quality data, complying with the established deadlines, and adjusting to the available budget. We strive to look for the most profitable strategy, thus helping small and medium sized sponsors to carry out their projects related to improvement of the quality of life.

We want to become a benchmark European CRO for companies focused on improving the lives of patients. Our goal is to simplify clinical research by focusing on efficient strategies tailored to the needs of each client.

From Management, we promote this **Quality Policy** as a reference framework for our Quality Management System, and in accordance with the ISO 9001:2015 standard, base ourselves on the following commitments:

✓ **Technological Evolution**: in order to meet the quality expectations of our clients, we provide integrated CRO and imaging services following the highest standards of quality and cost-benefit efficiency for our clients.

✓ **Technical Team Competence**: we provide first-class service, backed up by more than 20 years of experience in clinical research and a high-profile team in continuous training. Our extensive national and international experience allows us to offer comprehensive solutions to the pharmaceutical industry, scientific community, and researchers.

✓ **Global Commitment**: we are committed to the follow-up and continuous improvement of our services, providing the necessary material and human resources to stand by this commitment. We seek excellence in everything we do.

✓ **Ethical and regulatory Commitment**: we are guided by the strictest ethical considerations and strive to train ourselves adequately on regulatory or legislative updates that affect the management of clinical trials and/or our framework.

✓ **Friendly company**: we are a committed and supportive team, proactive and with a positive mentality. We strive to create a pleasant work environment that allows us to combine family, personal and professional life and where our employees feel comfortable to develop a successful and long-term professional career.

All of the above is reflected in the increasing degree of customer satisfaction, who should consider us as their first option, and therefore in the financial results of our activity.

Silvia Casellas

CEO

Barcelona on 2nd of June of 2022